



LIVE @ BLUEGROUND (12-month lease benefits) Program Terms and Conditions

We are excited for you to join the Live @ Blueground Program (the "Program")!

The following are the terms and conditions of your participation in this Program:

1. Term. Guest agrees to complete a full twelve (12) months of stays, as committed upfront, in an available Blueground apartment. Guest's twelve (12) months of Stays must be completed within fourteen (14) months (accounting for any Freeze time as set forth below) after the Start Date (the fourteen-month period, unless modified as set forth herein, is the "Term"). The guest is eligible for all benefits under the L@BG program for the entire duration of their 12-month commitment, even if multiple lease agreements are signed throughout this period. The L@BG program applies to the cumulative 12-month period, regardless of interruptions. The exact Start Date and end of the cumulative 12-month period will be defined as per the booking details of the first stay.Booking. Guests can book stays in Blueground apartments (each a "Stay") either through a dedicated Account Executive or directly through the Blueground website, which applies to the first stay. The Account Executive can share a list of available units for the Guest to choose from based on the Guest's city of preference and desired dates of stay.. For all subsequent stays during the Term, guests are required to book through their dedicated account executive. Each Blueground Stay will be governed by the Guest Agreement provided for that Stay. Stays may be booked in any eligible unit in the Blueground portfolio, subject to the availability of any particular apartment, as determined at the sole discretion of Blueground. Guest may not book simultaneous Stays in more than one apartment.
2. Cities & Apartment Eligibility. The Live@Blueground program applies to all twelve-month leases in specific cities and apartments. You can find the updated list [here](#) under the question "What cities and apartments are available with the Live@Blueground program?" in the FAQs section.
Apartments in cities not included in the list, denoted with a 'Partner Managed' badge, or with an ID number ending with "A," are excluded. In certain instances, other homes may also be excluded, and our team will inform you when that's the case.
3. Minimum Stays. The minimum length of stay for each Blueground apartment is subject to the Blueground minimum stay requirement applicable to the specific apartment or city, whichever is greater, but in any case, not less than thirty (30) days.
 - a. Changes in Duration of stay. Any changes in duration due to a freeze or apartment moves may result in additional taxes or fees in accordance with local regulations. The guest is responsible for being informed before requesting a contract alteration.
4. Program Benefits. The following benefits will be made available to you as a participant in the Program as long as you adhere to the terms and conditions set forth herein and abide by the terms and conditions of each Stay, as set forth in each applicable Guest Agreement.

- a. Freeze Right. Upon thirty (30) days written notice, Guests may freeze the Term of this Agreement for a maximum time of two (2) months in total freeze time and up to three (3) times. Guest must complete their twelve (12) month stay within the fourteen (14) month period beginning on the start date of the first booking. Guest may exercise this Freeze right by contacting the local sales team. Guest should book their next stay before the start of each Freeze. The accommodation fee and additional charges for every stay will adjust according to each apartment's 12-month rate. In case the Guest fails to book their next stay within the maximum freeze period of two months, the early termination clause will apply.
 - b. Apartment Moves. Guest must provide thirty (30) days written notice to Blueground to terminate a Stay and book their next Stay. Guest will be charged a cleaning fee for the first move. For any subsequent moves, a fee of \$1500 will be charged. Guest can relocate to any eligible Blueground property or city based on the program terms written in here under the question "What cities and apartments are available with the Live@Blueground program?" in the FAQs section. The accommodation fee and additional charges will be adjusted according to each apartment's 12-month rate.
 - c. Security Deposit. The standard security deposit policy applies. For relocations under the program, the guest will pay the deposit on the first stay. Upon requesting an apartment relocation, the deposit will be transferred to the next booking. At the end of the program, all properties the guest has stayed in will be cleared of costs from damages and other expenses. The above provision supersedes the relevant term in the "Guest Agreement" regarding the security deposit payment. Guests who reserve their apartments with an instant bank transfer (Plaid) and then relocate outside the US will pay a security deposit for their first apartment outside the US.
5. Contract Termination. The standard cancellation policy stated in the Guest Agreement will be applied.
 - a. Early termination in case of a move. As per the Blueground Guest terms and conditions the accommodation fee and additional charges will be adjusted based on the actual length of stay. If the Guest is relocated during their stay, any fee adjustments will be based on their most recent apartment.
6. Good Standing. Guest understands that prior to Guest's initial booking, certain due diligence will be performed as set forth in the Guest Agreement, which may disqualify Guest from participating in this Program and may prevent Guest from booking any Stay with Blueground. The Program benefits will not be made available to Guest to the extent that Guest (a) violates the terms of the Guest Agreement; and/or (b) fails to make timely payments to Blueground for Stays, fees, or other charges incurred.
7. Miscellaneous. Blueground shall incur no liability to Guest with respect to the Program, and shall not be responsible for any failure to perform its obligations hereunder if such failure is caused by any reason beyond the reasonable control of Blueground. Guest



understands and accepts that apartment availability may vary and Blueground makes no guarantees with respect to the availability of any apartment in any particular location. Should there be any conflict between the terms of the Guest Agreement and this Agreement, the Guest Agreement shall prevail, unless such term is explicitly addressed in this Agreement, in which case the term in this Agreement shall prevail. This Agreement shall be governed by the laws of the State of New York, without regard for choice-of-law provisions. To the extent permitted by law, Passholder consents to personal jurisdiction and venue in the State of New York.